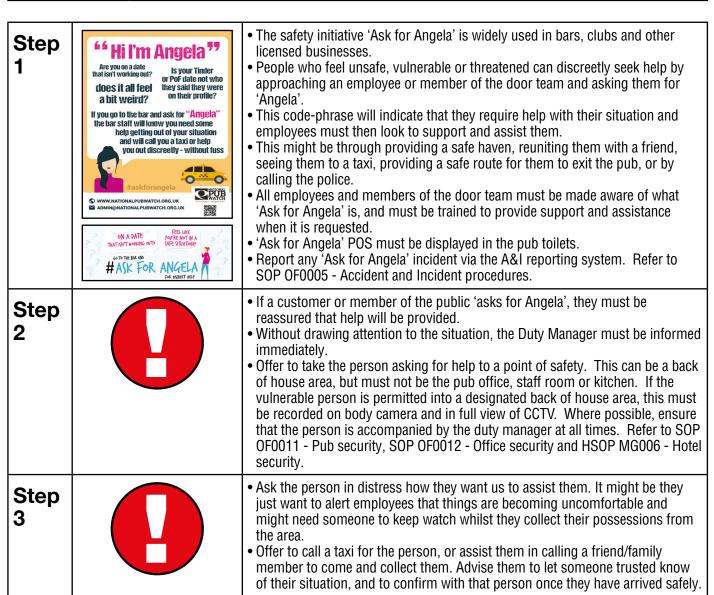
Implementing 'Ask for Angela'

Reference	Security risk assessment Anti-sexual harassment risk assessment SOP 0F0005 - Accident and Incident procedures SOP 0F0011 - Pub security SOP 0F0012 - Office security SOP 0F0180 - Use of the Edesix CCTV body camera HSOP MG006 - Hotel security
Equipment	• 'Ask for Angela' POS
▶ VideoSOP	To be used together with this written SOP. <u>Tap here to play</u>



Implementing 'Ask for Angela'

Step 4



- Where safe to do so, and once the person asking for help is out of sight and considered safe, if it is deemed necessary, request that the person causing distress leaves the pub.
- Activate the body-cam whilst dealing with the person, and the call the police for assistance if required.
- If the person causing distress becomes aggressive, manage their behaviour accordingly.

Step 5



• Do not allow the person asking for help to leave the pub in sight of the person causing them distress. This could lead to them being followed out of the venue and placed at higher risk.

Step 6



- Report any 'Ask for Angela' incident via the A&I reporting system. Refer to SOP OF0005 Accident and Incident procedures.
- Following any 'Ask for Angela' incident, the Security risk assessment and Anti-sexual harassment risk assessment must be reviewed, with additional controls implemented where required.